

IGT GL20

OPEN MAIN DOOR

Step 1: Turn audit key to disable alarm.

Step 2: Insert key into main door lock and turn key counter clockwise.

Step 3: Lift up on main door latch and hold door firmly as it automatically



AUDIT KEY

MAIN DOOR LOCK

MAIN DOOR LATCH

OPEN BELLY DOOR

Step 1: Pull silver belly door handle up and toward you.

Step 2: Door opens to the left.



POWER RESET TERMINAL

Step 1: Open main door.

Step 2: Locate power switch above the bill validator. Turn switch to OFF (O) position. Leave the terminal down for at least 30 seconds before turning ON (-).



POWER SWITCH

CLEAR BILL VALIDATOR JAM

Step 1: Pull down on green rectangular lever under the push button, pull forward to remove bill validator unit.

Step 2: Remove jammed bills/debris from both compartments of bill validator:

- To open front door, squeeze 2 green tabs together, lift up.
- To open back door, press green button, lift up.

Step 3: Ensure lenses are clean, if not, wipe with slightly damp cloth.

Step 5: Secure unit back in place. Make sure bill validator initializes.



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IGT GL20

REMOVE CASH BOX

Step 1: Open belly door.

Step 2: Unlock cash box panel door.

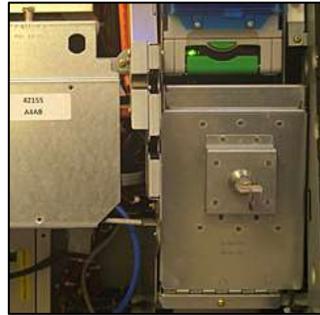
Step 3: Pull on cash box handle to remove cash box.

Step 4: Unlock cash box lock by inserting coin/back of key.

Step 5: Check for jams or empty.

Step 6: Close cash box door and lock by turning slot in horizontal position.

Step 7: Make sure bill validator initializes when inserted.



LOAD PAPER

Step 1: Load paper ticket stack in tray with print and clock mark facing up. A green light indicates paper is loaded correctly. Printer may be pulled forward to access.

Step 2: Feed ticket into printer mechanism until resistance is felt. Printer will automatically pull ticket in and align.



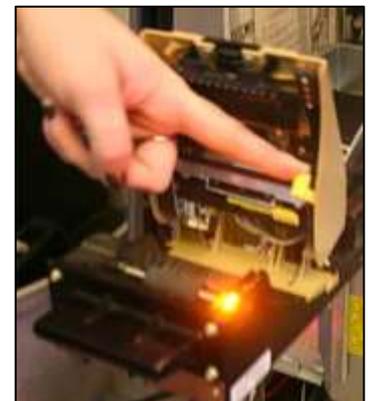
CLEAR PRINTER JAM

Step 1: Pull paper tray forward to access printer.

Step 2: Push black button back to open printer head.

Step 3: Pull yellow lever on right hand side down to release tension on paper guide. Remove paper jam.

Step 4: Reload paper and slide printer back in place.



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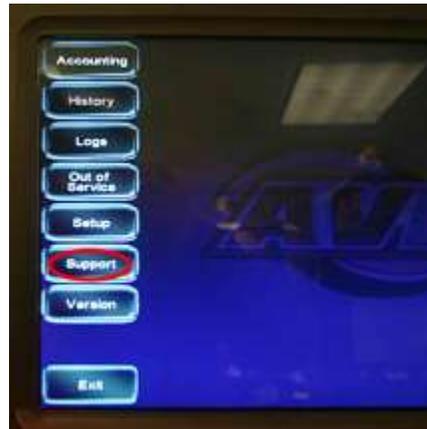
LAST TICKET REPRINT

Step 1: Turn audit key and open main door.

Step 2: Select [SUPPORT].

Step 3: Select [LAST VOUCHER REPRINT].

Step 4: Select [PRINT LAST VOUCHER] to reprint last cash out ticket.



TOUCH SCREEN CALIBRATION

Step 1: Turn audit key 3 times.

Step 2: Follow directions on screen.



OUT OF SERVICE

Step 1: Turn audit key.

Step 2: Select [OUT OF SERVICE] to disable the terminal until a technician arrives.

