



SELF- EXCLUSION



THE FIRST STEP

The Self-Exclusion Program allows any player to voluntarily ban themselves from the gaming floors of Atlantic Lottery Casinos. To access the program, simply visit or call the PlayWise Information Centre located within Red Shores.

WHAT HAPPENS NEXT?

You will meet with two staff members in a private setting who will guide you through the process. You will be asked to show government issued ID that includes your signature and a photograph.

You can choose to be excluded for 6, 12, 24 or 36 months. If you are a Rewards Club member, you will be given the opportunity to redeem your points before your membership is cancelled.

TRESPASS

If you attempt to enter the gaming floor before your exclusionary period is up, security will refuse you access. If you attempt to violate the self-exclusion contract, you may be subject to trespassing charges. It is your responsibility to honour the commitment you made to yourself.

RE-INSTATEMENT

You will not automatically be granted access to the gaming floor at the end of your self-exclusion period. In order to regain access to the gaming floor, you must make a written request for a reinstatement meeting and complete the mandatory online self-exclusion reinstatement tutorial.

ALC.CA

You can also self-exclude from Atlantic Lottery's online gaming at alc.ca. This will immediately suspend your online access to game play for a pre-determined time period. You can choose to be excluded for 6, 12, 24 or 36 months.

You can self-exclude at any time by clicking the self-exclusion link after logging into your alc.ca account.

WARNING SIGNS

A small number of people have difficulty keeping gambling fun. Problem gambling warning signs include:

- Spending more time and money than intended
- Feeling guilt or remorse about gambling
- Arguing about gambling with family or friends
- Gambling with money intended for other purposes

HELP IS AVAILABLE

If you are considering self-exclusion, it is important to know that resources are available to help you get things under control. For confidential assistance, please call:

PlayWise Information Centre

(902) 620-4267

PEI Gambling Support Line

1-855-255-4255