Here are some hints to help you with this process:

- The documents **need to be from different categories**. *Example*, one document from **category 1** and one document from **category 2 or 3**.
- IDs must be current/valid (not expired)
- Any bills or statements provided should not be older than 6 months
- The address on the documents must match the address in your alc.ca profile
- Only documents in their original form will be accepted and they must be downloaded directly from the provider. (An example would be a bank statement must be downloaded from your bank site.)
- Please ensure account numbers are visible (don't blackout numbers) this is used as part of the verification process.

Category 1 - Name / address

- Utility bill (power, phone, cable, internet, cell, water/sewer) name, service address, account #, and a date not older than 6 months.
- Auto insurance liability card name, address, policy #, and it cannot be expired .
- T4 slip –name, address, current tax year, Social insurance #.
- Driver's license or Provincial ID name, current address, ID#, and cannot be expired
- CPP statement Name, current address, account #, date in current tax year

Category 2 - Name / Date of birth

- Driver's license name, date of birth, DL#, and cannot be expired (Only use if not used from Category 1)
- Passport name, date of birth, Passport #, and cannot be expired
- Provincial Photo ID card name, date of birth, ID#, and cannot be expired
- Permanent Resident Card name, date of Birth, ID #, and cannot be expired
- Certificate of Indian Status Card (front and back) name, date of birth, Reg #, and cannot be expired
- Temporary driver's license (this is the sheet of paper you get when you renew your license, until the physical card comes in the mail) name, date of birth, Doc #, and DL #, and Valid Until date (half-way down page), cannot be past that date.

Category 3 - Name/Financial

- Bank Statement name, bank name, account #, and a date not older than 6 months
- Loan statement name, bank name, account #, and a date not older than 6 months.

